Customs
View customs status

- Consignees and brokers can use CPS to access US and Canadian customs status for a shipment without calling the airline.

- Full functionality is available if you sign in to CPS, limited functionality is available if not.

- You can view the customs status for any AWB whether booked through CPS or not.

- As of April 2008, this function is currently working for Northwest. Next implementations are for Air Canada, Austrian, Continental, and United.

Services and functions can vary between carriers.
**US customs status**

1. Select carrier, enter Air Waybill number, and select Country Code.

2. Click RETRIEVE

3. If you are not signed in to CPS, enter the HAWB number. If you are signed in, you can also click on a HAWB list entry to see details.

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